HP Case No: 100202879-1

5

10

REMOTE PRINTER MANAGEMENT VIA EMIAL

ABSTRACT OF THE DISCLOSURE

Various systems, methods, and computer programs are provided for remotely monitoring a printer status. In monitoring the printer status, one selects a printer status object from among a list of selectable printer status objects in a remote client in data communication with a printer. Thereafter, an email is generated in the remote client and a status request is written into the email in a printer management language native to the printer. The status request requests a current status of the printer status object in the printer. The email is transmitted to the printer through any firewalls. The printer generates a reply email that provides the desired status information and transmits the reply email to the requestor.